



Information Privacy Notice

In order to carry out your relocation, we need to collect certain personal information concerning yourself, those that accompany you on your relocation, your residence and your belongings. This information may be provided by your employer (if your employer is the booker of your relocation) or will be requested from yourself. When your removal involves moving to, from or within the EU, the European Union's General Data Protection Regulations (GDPR) apply to your removal. MoverOne International and our network partners have strict rules for the collection, storage, protection and release of your personal data:

- Any personal information collected will only be used for the purposes of carrying out your relocation and (if relevant) related activities and services such as insurance, interactions with authorities etc.;
- Personal information will only be shared with those parties or authorities involved in effecting your relocation. MoverOne International will never sell, trade or share personal information with third parties. MoverOne International and her network partners have strict privacy policies in place;
- MoverOne International does not engage in profiling based on personal information. No automated decision making is done;
- Information may be shared with companies inside or outside the EU where this is necessary to carry out your relocation;
- Within the EU, Norway, Liechtenstein and Iceland, the GDPR regulations apply; outside the EU, some countries are considered by the EU to have sufficient protective legislation (Andorra, Argentina, Canada, Faroe Islands, Guernsey, Isle of Man, Israel, Japan, Jersey, New Zealand, South-Korea, Switzerland, United Kingdom and Uruguay);
- Our Harmony Relocation network partners around the world are subject to strict internal policies concerning data protection that apply to our international removals;
- MoverOne International retains removal files for 7 years for accountancy purposes. After this period, personal information is anonymized OR destroyed
- In countries where the GDPR applies:
 - You have the right to access the information gathered by your moving company, to demand correction of any incorrect information, or to have your personal information removed (within the limits of our legal retention). For this you may contact your move local coordinator or the contact below
 - You have the right to complain to the relevant authorities (each country has its own information privacy authority) if you feel your data privacy has been dealt with incorrectly.

For further inquiries you may contact:

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